

# Kelly Family & Cosmetic Dentistry

2360 Professional Dr #100 • Roseville, CA 95661

Phone: (916) 782-9479

## SMS Terms of Service

Last Updated: 02.18.2026

### 1. Consent to Receive Messages

By providing your mobile number to Kelly Family & Cosmetic Dentistry, you agree to receive text messages related to your dental care and relationship with our office.

These messages may include:

- Appointment reminders
- Appointment confirmations
- Treatment follow-ups
- Insurance or billing notifications
- Office updates
- Limited promotional or educational information

Message frequency varies depending on your treatment and communication needs.

Message and data rates may apply.

You can opt out at any time by replying STOP.

### 2. Opt-Out Instructions

You may stop receiving SMS messages from us at any time by replying STOP or UNSUBSCRIBE. After opting out, you will no longer receive text communications except those required for ongoing treatment coordination if applicable.

For assistance, reply HELP or contact us directly:

Kelly Family & Cosmetic Dentistry

Phone: 916.782.9479

Email: [info@kellyfamilydentist.com](mailto:info@kellyfamilydentist.com)

### 3. Message Delivery

We do not guarantee message delivery. Text message delivery depends on your wireless carrier and network availability.

Kelly Family & Cosmetic Dentistry is not responsible for delayed or undelivered messages.

### 4. User Responsibilities

You agree to provide accurate contact information and notify us if your number changes.

You understand SMS is not a secure method for sharing sensitive medical information.

For urgent dental concerns, please call the office directly.

### 5. Changes to Terms

We may update these terms periodically. Continued use of SMS communications indicates acceptance of any updates.

# Privacy Policy (SMS & Patient Communications)

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## 1. Information We Collect

- Name
- Phone number
- Email address
- Appointment information
- Treatment-related communication details
- Insurance information provided by you

## 2. How We Use Your Information

- Schedule and confirm appointments
- Coordinate dental treatment
- Communicate regarding your care
- Process payments and insurance
- Improve patient services

We do not sell or rent your personal information.

## 3. Data Sharing

- Dental software providers
- Secure communication platforms
- Insurance companies when necessary
- Legal authorities if required by law

We never share your information for third-party marketing.

## 4. Data Protection

We implement reasonable administrative and technical safeguards to protect your information. However, text messaging is not fully secure and should not be used for highly sensitive personal data.

## 5. Your Rights

- Request access to your data
- Request correction of inaccurate data
- Request communication preferences

Contact: [info@kellyfamilydentist.com](mailto:info@kellyfamilydentist.com)

## 6. Opt-Out of Text Messaging

Reply STOP to any message to discontinue texts.

Opting out may prevent us from sending reminders or care-related updates.

## 7. Policy Updates

We may update this policy periodically. Updates will be posted on our website with the revised date.